

Key Vocabulary...



Picture This...

Deeper Learning...



<p>Trends Inflation overheads VAT Profit Tourism Media</p>	<p>Commercial Non commercial Residential Non residential</p>
<p>Sous chef Aboyeur Executive chef Poissonier Rotisseur Saucier Commis Pâtisseries Plongeur Garde manger</p>	<p>Hotel 1–5 star budget hotels bed and breakfast Restaurant Catering outlet Buffet Vending service Events Contract caterer</p>
<p>Michelin, *, AA rosette, Good food guide</p>	<p>The environment Seasonal Sustainability 3Rs</p>



Always remember...

The different types of provider within the sector includes restaurants, hotels, fast food outlets, bars

Hospitality provisions in establishments eg residential.



Hospitality

- Encompasses all aspects of the hotel and catering (or foodservice) industry and is the **friendly** and **generous** treatment of **guests** and **strangers**.
- ‘Catering’ refers to offering facilities to people, especially the **provision** of **food and beverages**.

- The internationally understood term **‘foodservice’** is now also used and catering establishments provide food/drink and may provide **accommodation**

Types of service

There are many different kinds of **commercial** (for money) and also **non-commercial** businesses. Places to stay overnight are called residential providers.

Standards, reviews and ratings are used to help inform customers about their services, quality of food, accommodation and the facilities that are offered by a hospitality establishment. They are used for pubs, restaurants, hotels, bed and breakfasts, campsites and any other establishment that offers food, drink or accommodation services.

The environment

- **Rotate stock** to avoid food going **out of date**.
- Only buy food that is needed.
- Prepare the **correct amount** of food for a recipe.
- Use accurate **portion control**.
- Provide a **choice** of portion sizes.

The Big Question...

What does hospitality mean?

Activity: